To access the electronic user manual use the correspoding QR code or link below

PACIFICIMAGE
ELECTRONICS

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FEATURES   SPECIFICATIONS   **DOWNLOADS**

If there are any issues regarding the download, please refer to the following link:

How to Download software from Scanace Website.pdf

Manual [Download]

Troubleshooting [Downloads]

Driver for Mac OS 10.7 or higher [Download]

Driver for Windows10 32 & 64 bit [Download]

Firmware Update [Download]

https://www.scanace.com

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https://www.facebook.com/Pacific-Image-Electronics-395587123830570/

Quick Reference (English)

Getting Started - For detailed use instructions refer to User's Manual from the QR/Link above

Package Contents

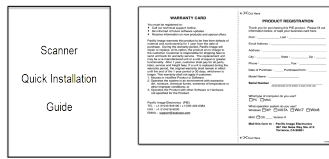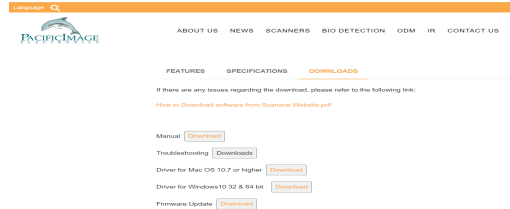*Scanner*

Power supply   USB 2.0 Cable
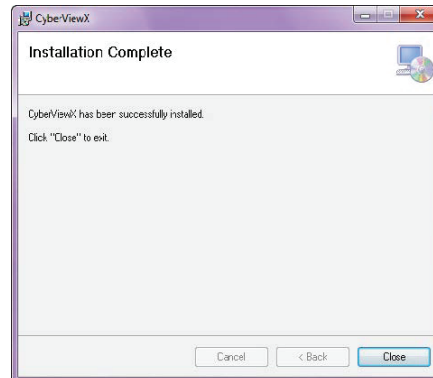
Quick Install Guide
Warranty/Registration Card

WARRANTY CARD

Scanner

Quick Installation

Guide

PRODUCT REGISTRATION

PC - Software installation

CyberView X5 Scanning Application - Download the software on our official website: http://www.scanace.com/

https://www.scanace.com/

Locate the downloaded file: Generally this is in the Downloads folder Double click CVX5 Installer
- Select **Yes** to allow the installer to run, Select **Next** to continue...
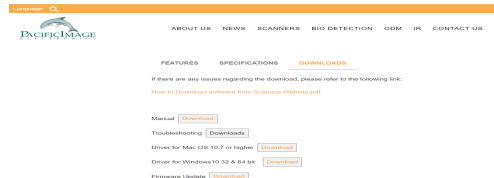Continue to follow onscreen prompts to complete installation
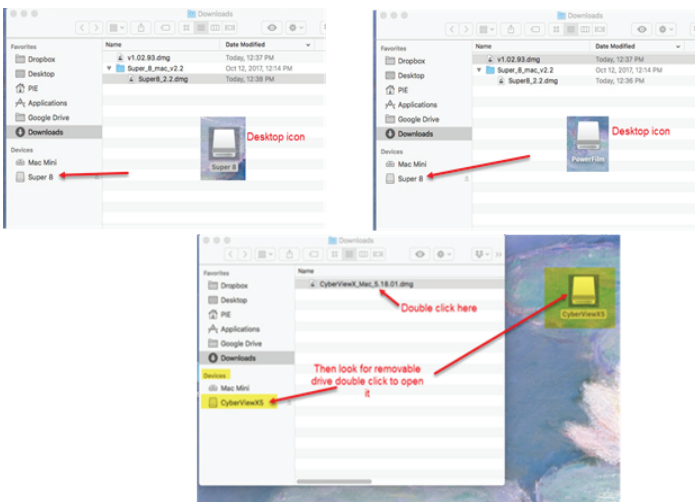
Installation Completed - Click **Close**

CyberViewX

Welcome to the CyberViewX Setup Wizard

The installer will guide you through the steps required to install CyberViewX on your computer.

WARNING: This computer program is protected by copyright law and international treaties. Unauthorized duplication or distribution of this program, or any portion of it, may result in severe civil or criminal penalties, and will be prosecuted to the maximum extent possible under the law.

Cancel   < Back   Next >

CyberViewX

Installation Complete

CyberViewX has been successfully installed.

Click "Close" to exit.

Cancel   < Back   Close

MAC - Software Installation

CyberView X5 Scanning Application - Download the software on our official website:
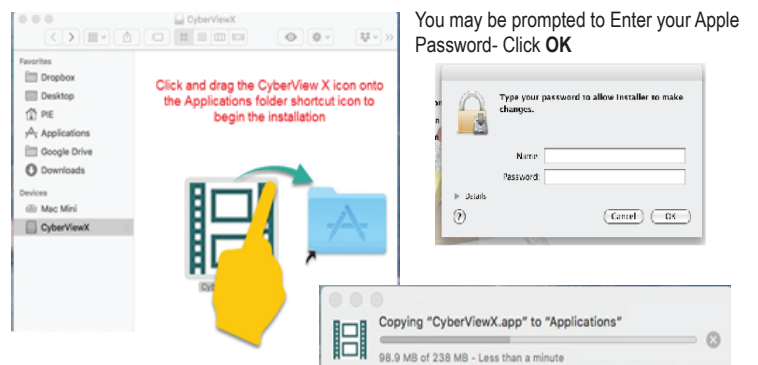
https://www.scanace.com/

Locate the downloaded file: Generally this is in the Downloads folder Double click CVX5 Installer

It will blink briefly then look on your **Desktop** or in the **Devices list** in the downloads folder for a Removable CyberViewX drive icon
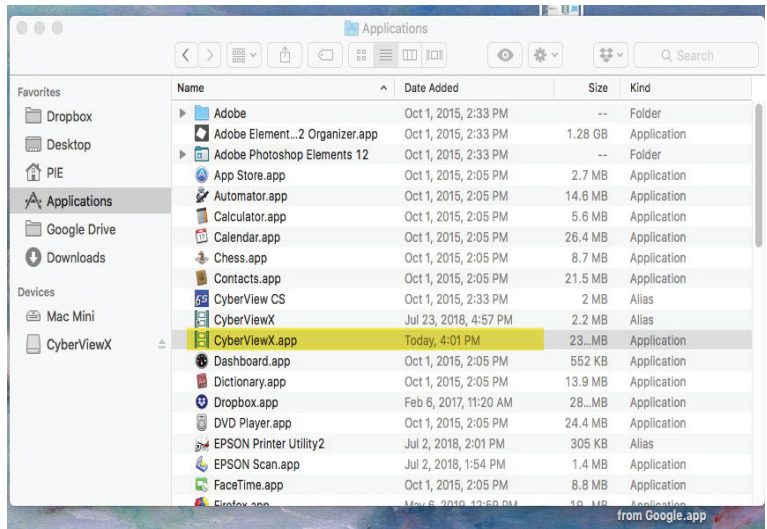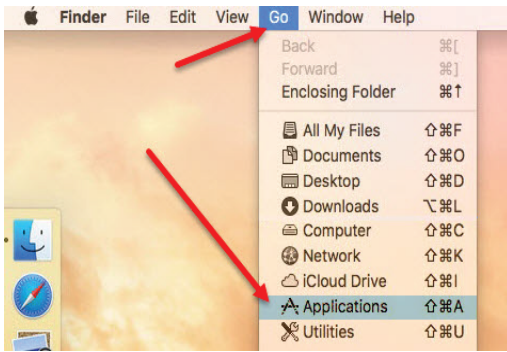
Double click to open this drive, inside there are 2 icons an app installer icon and a shortcut to your Applications folder

Click and drag the app installer, CyberView X,app icon onto the Applications shortcut folder to begin the install

You may be prompted to Enter your Apple Password- Click **OK**

Desktop icon

Desktop icon

Double click here

Then look for removable drive double click to open it

Click and drag the CyberView X icon onto the Applications folder shortcut icon to begin the installation

Type your password to allow Installer to make changes.

Name:
Password:

Cancel   OK

Copying "CyberViewX.app" to "Applications"
98.9 MB of 238 MB - Less than a minute

Once completed go to the Applications folder (from the Apple menu click on GO - APPLICATIONS)   and locate the CyberView app
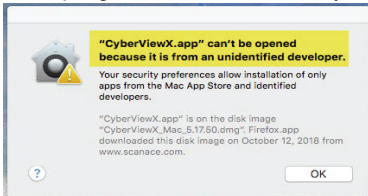

OPTIONAL - SilverFast SE Software installation instructions - *SELECT MODELS ONLY*
To register the SilverFast and get your serial number - Follow the directions provided on the SilverFast Leaflet
NOTE: Cyberview X5 MUST be installed prior to loading SilverFast SE Software
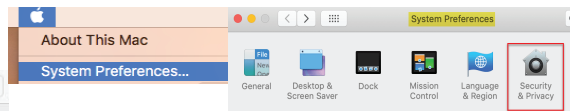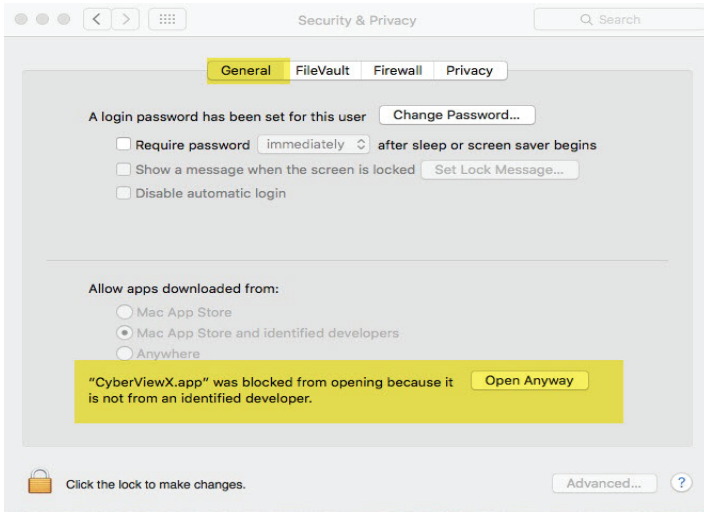
Troubleshooting Installation on the Mac

Apple has implemented security measures to block apps not downloaded from the app store, if you receive a warning when attempting to install the software, you will need to manually allow it for the system to accept the installation

After trying to run the installer you received the above warning
Go to System Preferences (Apple icon – System Preferences- Security and privacy the General Tab, under the Allow Apps downloaded from look for the message XXXX was blocked, and click OPEN ANYWAY to allow it to run

At this point the installer should open and install
if it does not you will be required to go to Downloads again and double click the installer icon again and allow it to run then follow the steps above to proceed
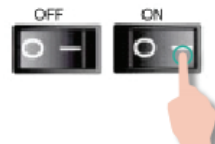

Connecting the scanner
When connecting to a Desktop PC, this device requires a rear USB port connection only, if using a laptop you can use any port directly on the laptop, Connections using a HUB (USB hub is a device that expands a single USB port into several ports), Front USB ports, Monitor USB ports and Laptop Docks are NOT supported, also please be sure to turn off any other conflicting devices: USB connected printer/scanner combo units and flat-bed scanners. When using USB 3.0, USB-C (mini port), it may be necessary, if the scanner hangs on calibrating or freezes mid-scan, using a USB hub may be required.

NOTE: Using a USB cable extension, or longer USB cables are also not supported.

Power on the scanner

Connect the slide scanner to a power source.
Locate the power switch on the lower left side of the scanner. Make sure the scanner is TURNED OFF.
Plug the AC adapter into an AC power source FIRST before plugging it into the scanner.

The power up cycle will take approximately 3-5 minutes, at which time the scanning arm will move in and out and the light will blink at different intervals, when the scanner is ready to use the green light will be on solid, you are now ready to insert a tray for scanning..Please refer to the user's manual HOW TO SCAN Section for setting up the scanning procedure.